

**FRECK'S GARAGE INC.**

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Name: Nancy Spencer  
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City, State, Zip: Fullerton, Ca., 92835  
Occupation: Retired from City of Fullerton

What is your overall feeling about Freck's Garage?

I would not trust anyone else with my car

As a woman, name one or two benefits that you have gotten from us that you value the most.

As a woman I feel secure about cars. I know Dan and Carrie are honest and very helpful. This is extremely important to us "unmechanical" types

Describe in detail a specific experience with us that you are happy with.

Dan kept an old Oldsmobile of mine going for 14 years. I asked him to tell me when I should replace it. As fate would have it, it finally broke down a block from Freck's. Dan said "I think its time".

Thank you very much. We really appreciate your honest answers.

N (initial) I do NOT mind if you use my name in any or all of your promotional material(s).

Nancy Spencer  
Signature

10/10/03  
Date