

FREEK'S GARAGE INC.

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Name: Nancy Estes
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Occupation: Voice Teacher / prof. singer

What is your overall feeling about Freek's Garage?

My husband's family and I have been bringing our cars into Freek's for approx. 30 plus yrs. for service / maintenance. This fact alone reflects that we trust & depend upon their knowledge & expertise in the field of autocare. As a woman, name one or two benefits that you have gotten from us that you value the most.

I appreciate being 'chauffeured' home if I'm unable to arrange transportation after having brought in my car for service. Also, being able to 'drop in' (w/o an appt.) and have Dan check out any weird "noise, rattle, pop, ching," etc. that I might

Describe in detail a specific experience with us that you are happy with.

I was driving my mother-in-law's Cadillac that had power everything on it during rush hr. traffic on the 57 Fwy when all of a sudden, everything just quit!!! I managed to get to the shoulder (BARELY) of the road w/ traffic whizzing past me (not FWW!), called ->

Thank you very much. We really appreciate your honest answers.

NE (initial) I do NOT mind if you use my name in any or all of your promotional material(s).

Nancy Estes
Signature

10/15/03
Date