

**FRECK'S GARAGE INC.**

321 S. Highland Ave.  
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714-871-9650

Name: Anna Guzman  
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City, State, Zip: Ana Cal 92804  
Occupation: Cash Posting dept Lead

What is your overall feeling about Freck's Garage?

I have taken my car here for many  
years, need I say more.  
Connie + Dan and their group are the best,

As a woman, name one or two benefits that you have gotten from us that you value the most.

The very honest service I have  
always received, in the many  
years I have gone to Freck's garage,  
The people are the best.

Describe in detail a specific experience with us that you are happy with.

I have taken my car in for service  
thinking there was a major problem  
with it, and was told it was  
minor or there was no problem at all.  
Such honesty is hard to find, since I am a  
woman it means alot.

Thank you very much. We really appreciate your honest answers.

ag (initial) I do NOT mind if you use my name in any or all of your promotional material(s).

Anna L Guzman  
Signature

10-24-03  
Date